



Maui Humane Society Impact Report

April 2024

Sheltering Statistics:

Totals for April	2024	2023	Difference
Total Intake	398	399	1 more
Adoptions	142	124	18 more
Returned to Owners	50	64	14 fewer
Owner Surrendered Pets	58	49	9 more
Strays Brought In	321	345	24 fewer
Returned to Field	47	34	13 more
Died in Care	3	2	1 more
Euthanized	49	50	1 fewer
Spay/Neuter Surgeries Performed	634	450	184 more
Live Release Rate - Dogs	98%	94%	4% higher
Live Release Rate - Cats	81%	71%	10% higher
Live Release Rate - Other Species	62%	96%	34 lower
Average Length of Stay - Dogs	33 days	24 days	9 days longer
Average Length of Stay - Cats	42 days	15 days	27 days longer

April 2024 Overview:

- Intake** - MHS took in **398** animals in April – 98 dogs, 275 cats, and 25 other animals and achieved a live release rate of 81% for cats, 98% for dogs, and 62% for other species.
- Animals in Custody** - At the end of April, there were 110 dogs, 237 cats, and 29 other animals in MHS custody, for a total of **376** animals. This is 55 animals more than at the end of March and a 17% increase.
- Length of Stay** - The average length of stay in custody was 33 days for dogs (down from 36 days in March) and 42 days for cats (down from 60 days in March).



- **Foster Program** - MHS sent 263 pets to foster homes in April and maintained a total of 159 active caregivers. 29 animals were adopted directly from foster homes. At month end, there were a total of 241 MHS animals in foster homes, an increase of 54%.
- **Volunteer Program** - MHS had a total of 92 regular volunteers in April and welcomed 238 people to drop-in volunteer shifts, for a total of 2,896 volunteer hours.
- **Veterinary Services** - Veterinarians performed 634 spay/neuter surgeries in April – 80 shelter animals, 383 community cats, and 171 publicly-owned pets. They performed 54 additional non-spay/neuter surgeries.
- **Humane Enforcement** - Humane law enforcement officers received 278 calls for assistance and investigated 39 cruelty and neglect complaints in April. They responded to 17 additional calls related to public safety and dangerous dogs.
- **Donations** - MHS received \$321, 233 in donations in April.
- **Marketing** - Social media (FB and IG) reached 108,669 users; traditional media - 82,093; e-newsletter subscribers - 18,532 with an open rate of 43%.

Animals In and Out:

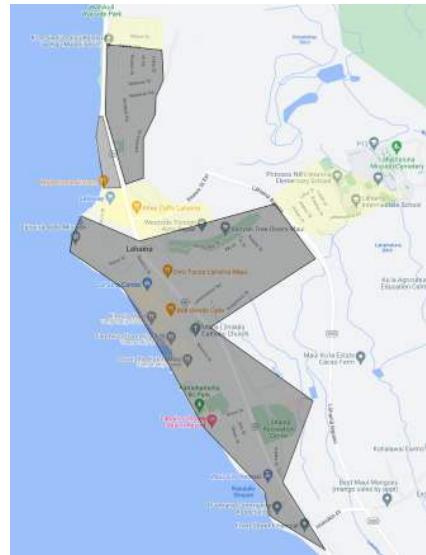
Intakes and Outcomes April 2024					
	Type	Dogs	Cats	Other	Total
Intakes	Owner Surrender	19	33	6	58
	Stray	60	237	19	316
	Transfer In	11	40	0	51
	Born in Care	0	0	0	0
	Total	98	275	25	398
Outcomes	Adopted	53	75	14	142
	Returned to Owner	33	15	2	50
	Return to Field	0	47	0	47
	Transfer Out	11	40	0	51
	Died in Care	0	2	1	3
	Euthanized	2	38	9	49
	Total	99	217	26	342



Fire Task Force April Updates:

MHS team members have been conducting outreach throughout the Lahaina burn zone and within the neighborhoods along the perimeter, connecting with residents and looking for stray animals. So far, all cats encountered in these areas appear to be in good health and are spayed or neutered. Pet food and supplies are being offered to residents in these areas through the Lahaina Pet Resource Center. As outreach is expanded, the team plans to identify and map pockets of animals and locate areas where there is a need for Trap-Neuter-Return (TNR) services.

Weekly veterinary mobile clinics continue to be held at the Lahaina Pet Resource Center at 48 Ulupono St. in Lahaina, where residents can also receive information regarding other MHS fire support programs.



Program Updates

Shelter Inventory and Operation Fire Cat Placement Program

- 101 cats have been placed through the Operation Fire Cat Placement Program
- There is one outdoor fire cat in MHS' care, who will soon be placed on an Operation Fire Cat Placement Program client's property
- There are three fire cats available for adoption at MHS and Cat Cafe Maui

Pet Resources & 4EverPets

- The Lahaina Pet Resource Center is open Tuesday - Saturday from 11 a.m. to 5 p.m.
- In addition to hosting the weekly wellness clinics, spay/neuter drop-off and pickup will be hosted from this location for West Side pet owners affected by the fires
- Approximately 30% of MHS' 4EverPets clients are Lahaina community members

Veterinary Services:

Spay/Neuter Clinic

- In April, additional surgery spots were added to the schedule for owned dogs, and progress was made in getting many animals from the waitlist in for surgery
- The number of TNR appointments was also increased to offset the number of no-shows, which have increased
- Our kennel population remained high in April and with the onset of kitten season, we anticipate the need for spay/neuter to increase for shelter pets





Surgeries & Medical Procedures Performed in April 2024		
	Type	Total
Spay/Neuter	Public Animals	171
	Shelter Animals	80
	Community Cats	383
	Total Spay/Neuter	634
Other Surgeries & Procedures	Hope Fund	75
	Total Surgeries/Procedures	809
Medicine	Intake Exams	221
	DVM Exams	128
	Lahaina Clinic Patients Seen	123
	Public Animals Treated at MHS	12
	Total Cases	484

Community Medicine Program

Hana Wellness Clinic

The April Hana wellness clinic was held at the Hana Health Center for the first time. Despite facing the challenges of mudslides, construction on the road, and pouring rain, in the end, were able to help 38 animals and their people.



Lahaina Wellness Clinics

We are grateful to Dr. Diane Shepherd, Dr. Zoya Jouravská, and Veterinary Assistant Michele Kusuda, who stepped in to help at our Lahaina wellness clinics while the MHS Veterinary Team was short staffed. Scheduling changes resulted in fewer patients seen at these clinics in April compared to previous months.





Community Medicine Assistance		
	April	March
Animals seen at mobile clinics	123	228
Animals seen at MHS	12	5
Totals	135	233

Titus

This sweet kitten came to us at just 2 months of age, weighing 1.8 lbs. He had a painful protruding left eye that appeared to have ruptured. He also had a severe upper respiratory infection (URI) and was very



depressed. After being treated for his URI, he was neutered and an enucleation, or eye removal surgery, was performed.

While recovering in a foster home, a large swelling developed on the same side of his face as his enucleation. Aspiration of the swelling confirmed it to be a sialocele (accumulation of saliva due to a damaged salivary gland). X-ray were taken to determine the cause of his sialocele as they are rare in cats. The x-rays showed a pellet – Titus had been shot in the head! The sialocele was removed along with the pellet in surgery shortly after.

Titus was medically cleared two weeks after his surgery and went to the Cat Café Maui. He was adopted on April 18 and came in for a health certificate the following day to fly to his new home on the continent!



Tootsie

This sweet dog was found in early March, running along the highway in Nahiku. She was very scared, thin, and had severely infected ears. After spending time in a foster home to put on some weight, Tootsie returned to our surgery clinic to be spayed. Our Veterinary Team discovered a small draining wound on the top of her head, and x-rays revealed that she had also been shot multiple times – three pellets were visible in her skull, and other pellets were present in her body. She underwent exploratory surgery to remove the pellet and fragments embedded in the top of her skull.





While in our care, staff noted that Tootsie was fearful of loud noises. Now we know why! She is back with her current foster family while recuperating from surgery, and is looking forward to finding a permanent, loving home soon.

Humane Enforcement and Community Outreach:

Humane Enforcement Stats	April 2024	April 2023
Calls for Service	278	352
Miles Traveled	5,214	9,150
Preventive Patrols	804	994
Stray Animals Taken in by Officers	56	64
Cruelty Investigations	39	55
Bite Investigations	11	—
Returned to Owner in Field	7	10

- Officers responded to 74 fewer calls for service (a 27% decrease) in April 2024 compared to April 2023.
- The number of miles traveled by officers in April was 43% lower than the previous year, and the number of preventive patrols was also down, by 19%.
- There were 16 fewer cruelty investigations in April compared to a year ago.
- Both dog and cat intakes by Humane Enforcement Officers were lower in April of 2024 compared to 2023.

HEOs Assist Haiku Resident

Our Dispatchers received numerous reports regarding several hunting dogs seen roaming a large area in Haiku. Upon investigation, our Humane Enforcement Officers found that the owner of the dogs was an elderly woman who lived alone, and needed help with her dogs. Our team was able to arrange spay/neuter surgeries for the dogs and provide transportation, and the owner surrendered two of the dogs to





MHS, allowing for a more manageable pack. The owner was very appreciative of the help offered by the Humane Enforcement Team, and this team is actively working with the owner to properly contain her remaining five dogs.



April Outreach Events

Corporate Volunteers at MHS

An anonymous company from Seattle brought six different groups of employees and their families to volunteer at MHS. Over the course of six days, we were delighted to welcome a total of 113 corporate volunteers, each working two hours for a total of 226 hours helping MHS! In addition to their time, this company donated tools and materials to accomplish the tasks, including two power washers, two palm sanders, car washing materials, paint, and hand tools. In the end, they made a generous donation of \$10,000!



Grauer School Volunteers at MHS - April 15

A total of 22 students and chaperones from the Grauer School in Encinitas, CA, sister school to Maui Prep, volunteered their service hours at MHS during a visit to Maui. They worked diligently for four hours, dismantling fire cat housing that is no longer in use.



Community Council of Maui Outreach Event - April 26

MHS board member Al Andrews, arranged for MHS to have a table and an opportunity to speak to the Community Council of Monterey at their seminar at the King Kamehameha Golf Club. This seminar's topic was "Insurance Market Update: Property Insurance in Hawaii", and was attended by more than 200 people.

The CCM is a Hawaii non-profit organization dedicated to providing Maui's association community with opportunities for networking, education and advocacy. MHS staff used the opportunity to educate the attendees about the great need for pet-inclusive housing, stating that 30% of pet surrenders to MHS are due to lack of pet-inclusive housing.





Volunteer Program:

Volunteer Statistics April 2024	
Total volunteer hours served	2,896
Total value of service	\$101,360
Active volunteers	92
Active volunteer hours	2,962
New volunteers onboarded	44
Drop-in volunteers	238
Drop-in volunteer hours	478

Volunteers:

- A new Drop-In Volunteer Program has been successfully launched, offering a variety of volunteer opportunities that welcome any animal lover to assist MHS without any training. Activities include reading to dogs, minor cleaning duties, coloring for cats, laundry and creating enrichment for all species.
- A total of 44 new volunteers were onboarded in April, with 92 active volunteers totalling 2,418 volunteer hours. An additional 238 walk-in volunteers logged 478 hours bringing the grand total of volunteer hours for April to 2,896.
- A total of 2,896 volunteer hours were accrued in April, for a value of \$101,360 in services.

Enrichment Activities and Outings:

The Enrichment Team ensures that each animal receives the care and attention they need to thrive during their stay at the shelter through various activities and outings. These efforts are fundamental to promoting their well-being and overall happiness. By engaging in enrichment activities such as puzzles, sensory experiences and outdoor adventures, the team provides mental stimulation, physical exercise and opportunities for social interaction. In April, there was an increase in enrichment activities, thanks to the addition of a new Enrichment Technician.





Enrichment Activities March 2024		Enrichment Activities April 2024	
Dog activities	17	Dog activities	20
Dog playgroup sessions	21	Dog playgroup sessions	22
Cat activities	8	Cat activities	8
Office Time (includes dogs & cats)	116	Office Time (includes dogs & cats)	133
Guinea Pigs & Rabbits	19	Guinea Pigs & Rabbits	11
Total Enrichment Activities	173	Total Enrichment Activities	194
Dog Outings March 2024		Dog Outings April 2024	
Dog on Demand Pre-Registered	104	Dog on Demand Pre-Registered	100
Dog on Demand Walk-Ins	40	Dog on Demand Walk-Ins	34
Kama'aina Beach Buddies	33	Kama'aina Beach Buddies	46
Outreach Events	4	Outreach Events	7
Maui County Office Dog Program	0	Maui County Office Dog Program	2
Total Dog Outings	181	Total Dog Outings	189

Foster Updates:

- MHS placed 263 animals in foster homes in the month of April, and at the end of the month there were 241 animals housed in foster homes (170 cats, 49 dogs, and 22 other animals).
- There were 159 active foster caregivers in April.
- During April, 29 animals were adopted directly from foster homes into new homes.
- Dogs in foster consistently make up 50-60% of our total population.
- The Foster team is promoting crate training with dog fosters by providing pop-up crates and training resources. This facilitates an easier transition to a new environment by providing a safe place, decreases separation anxiety and is a core skill that is of benefit to potential adopters and transfer partners.



Kitten Season

- April saw a large foster placement of neonatal kittens (under 4 weeks of age), up 136% compared to April 2023.
- The YTD total number of kittens placed into foster homes is similar to last year.
- The Baby Animal Rescue Nursery (BARN) opened for the third year, providing daily bottle feedings for kittens fostered by MHS team members, thanks to the support of dedicated volunteers.
- Two Bottle Baby Training classes were held in April with 20+ fosters and volunteers attending.
- Foster appointment availability was opened to Sundays, in an effort to provide daily coverage during kitten season.

Kitten Shower at MHS

Our annual Kitten Shower was held on April 13, with our largest attendance ever of approximately 125 community members. The primary focus this year was celebrating our foster caregivers with over 30 in attendance, as well as educating the community about the foster program, and signing up new foster families. Kitten feeding demonstrations, bingo, a raffle, face painting and plenty of food ensured that a large number stayed for the whole event. The event was attended by a Girl Scout troop volunteering to earn their “Voice for Animals” badge. It was a well-attended, festive day.



Breakdown by age group of kittens placed into foster

Kittens in Foster						
	April 24	April 23	%	Jan to April 24	Jan to April 23	%
Unweaned	85	36	+136	110	75	+47
Too Young	51	88	-42	70	110	-36
Total	136	124	+10	180	185	-2



4EverPets and Pet Retention:

MHS' 4EverPets Program stayed busy during April providing support and resources to our community's pet owners experiencing financial hardship.

4EverPets Statistics April 2024	
Number of families served	188
Number of animals served	1,005
Pounds of pet food distributed at MHS	13,144
Pounds of pet food distributed at Lahaina Pet Resource Center	1,735
Pounds of pet food distributed in Hana	2,255
Pounds of cat litter provided	1,025
Number of other supplies provided	561
Number of animals deferred from surrender	43

- 188 families and 1,005 pets received support from 4EverPets in April.
- Surrender for 43 pets was prevented, thanks to support provided by the 4EverPets Program.
- 10,889 lbs of pet food were distributed at the shelter, 1,735 lbs at the Lahaina Pet Resource Center, 2,255 lbs in Hana, for a grand total of 14,879 lbs of food distributed at no cost, through our 4EverPets program in April.

561 supplies were provided to the community including beds, blankets, litter boxes, crates, collars, leashes, harnesses, tie outs, toys, grooming supplies, shampoo, flea medication, catios, and more.

Transfer Updates:

- A total of 42 MHS animals (11 dogs and 40 cats) were transferred to partner shelters, rescue groups, and sanctuaries in April.
- A total of 19 animals were transferred into our care in April – 4 cats and 15 dogs.
- Working with Greater Good Charities, Lanai Cat Sanctuary, and Humane Society of Silicon Valley, 15 MHS cats and 35 LCS cats and kittens flew by private charter to San Jose, California. A team from MHS traveled to Lanai to provide health certificate exams and support. They were collected in San Jose by HSSV and were made available for adoption.
- Five bottle baby kittens were transferred to Honi Honi Cats Maui in April. We are incredibly grateful for this partnership again this kitten season.



- Due to major media coverage of our partnership with Alaska Airlines, we had a huge influx of passengers signing up to offer to fly MHS animals on their tickets to the West Coast through our “angel” program. This partnership provides additional capacity to fly animals with our Wings of Aloha program when a transfer has been lined up.

Transfer Statistics for April			
	Cat	Dog	Total
Transfer In	4	15	19
Transfer Out - Inter-island	5	4	9
Transfer Out - the Continent	35	7	42
Total	40	11	51

MHS Transfers 50 Cats to Silicon Valley

After taking in more than 880 displaced animals from the August 8, 2023 wildfires, MHS has continued to face capacity challenges with cats rescued from the Lahaina burn zone. On April 26, thanks to a swift partnership with the Humane Society Silicon Valley (HSSV), Lanai Cat Sanctuary (LCS) and Greater Good Charities, 50 cats were transferred to the Humane Society of Silicon Valley.

This large transport included cats from Lahaina, cats surrendered to MHS, and cats from LCS. The cats departing MHS and LCS care were either surrendered by their former owners, were not reclaimed, and/or had no signs of ownership. HSSV, located in Milpitas, CA, will place the incoming cats up for adoption or with local rescue partners. Adoption partners like these are invaluable to MHS, as they are able to reach a wider audience who desire to help a Maui or Lanai cat in need.

Greater Good Charities is a global nonprofit organization that works to help people, pets, and the planet by mobilizing in response to need and amplifying the good. In this large transfer of shelter pets, Greater Good Charities’s Vice President of Pet Transport, Erin Robbins, coordinated the charter flight and supervised the cats on their 5-hour flight from Kahului Airport (OGG) to San José Mineta International Airport (SJC). Greater Good Charities also assisted MHS with a large transport of shelter pets to the continent immediately following the fires to make room for incoming fire survivors.

“Not only does this transport mark a major milestone in our fire response efforts, but it’s also one that is near and dear to my heart because of the collaboration involved,” Dr. Labrecque said. “I began my shelter medicine career at Lanai Cat Sanctuary, and it was there that I found my passion for treating and advocating for homeless animals. This led me to work with Maui Humane Society, later the Humane Society Silicon Valley, and finally back to MHS in 2023. It means the world to me to see these



organizations, along with Greater Good Charities, come together for these cats who survived the devastating fires."

Submitted by,

Lisa Labrecque

Lisa M. Labrecque, DVM
Chief Executive Officer, Maui Humane Society