



Impact Report for June 2024 Activities

Sheltering Statistics

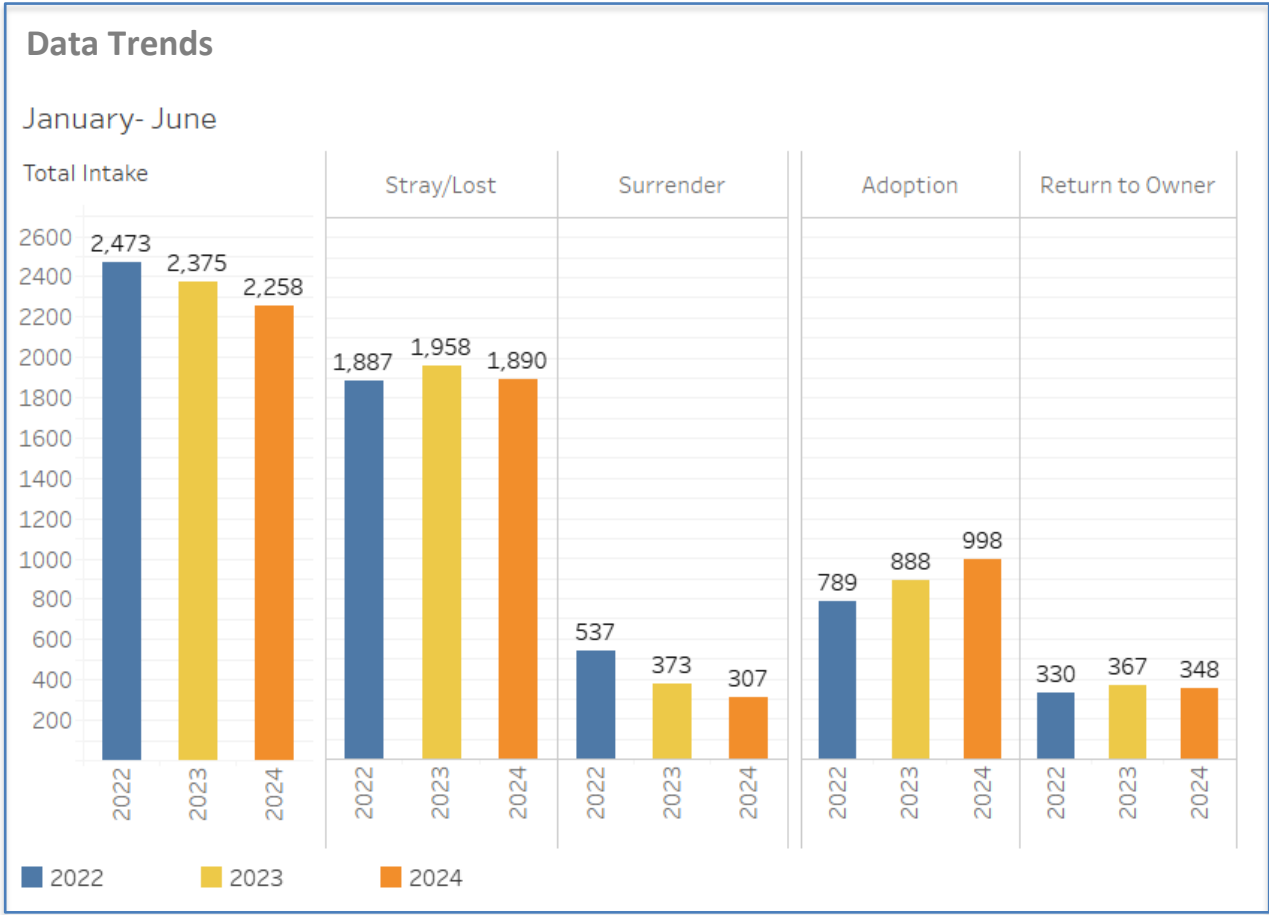
| Totals for Jan - June | 2023 | 2024 | Difference |
|-----------------------|--------|--------|------------|
| Intakes | | | |
| Stray/Lost | 1958 | 1890 | -4% |
| Surrender | 399 | 325 | -23% |
| Born in Care | 8 | 16 | +50% |
| Transfer In | 18 | 43 | +58% |
| Outcomes | | | |
| Adoptions | 888 | 998 | +11% |
| Returned to Owners | 366 | 348 | -5% |
| Returned to Field | 267 | 340 | +21% |
| Transfer Out | 217 | 293 | +26% |
| KPIs | | | |
| Live Release Rate | 85.53% | 86.19% | +0.77% |
| Length of Stay | 27 | 37 | +27% |

June 2024 – Key Data Insights

Compared to May, June experienced positive shifts with a 40% increase in live outcomes and an 8% rise in the live release rate. Despite a higher beginning inventory of animals in care, ending inventory decreased by 11%, reflecting efficient animal management, increased adoptions, and increased returns to field. There were significant drops in live intakes and slight increases in non-sheltering intakes. Overall, June demonstrated effective animal care and improved performance metrics.

- Total Animals Cared For: **975** animals, an increase of 6% from May
- Beginning inventory: **556** animals (391 cats, 114 dogs, 51 other), increased by 48%
- Ending inventory: **492** animals (343 cats, 101 dogs, 48 other), decreased by 11%

- Total Live Intake: **419** animals, a decrease of 23% compared to May
 - Stray or Lost: 363 animals
 - Surrender: 44 animals
 - Transfer In: 4 animals
 - Born in Care: 8 animals
- Non-Sheltering Intake: **170** animals
 - DOA: 163 animals
 - Owner-Requested Euthanasia: 7 animals
- Total Live Outcomes: **393** animals, increased by 40% from May
 - Adoptions: **189** animals, increase of 15%
 - Return to Owner: **42** animals, decreased by 21%
 - Return to Field: **98** animals, increased by 63%
 - Transfer Out: **64** animals, increased by 2033%.
- Total Non-Live Outcome: **85** animals, decreased by 2% from May
 - Euthanasia: **74** animals, increased by 9%.
 - Died: **10** animals, decreased by 47%.



Field Services

Our Humane Enforcement Officers responded to **323** calls for service in June and completed **905** preventative patrols, traveling a total of **7,021** miles around the island, impounding **51** animals, and returning an additional **9** lost pets back to their homes without having to bring them to the shelter.

- Officers investigated 53 cruelty cases and 14 bite investigations in June.
- Dispatch answered 607 live phone calls, made 630 outbound calls to residents, and resolved 196 voicemail messages. Dispatchers spent more than 53 hours on the phones with an average of 2 minutes and 49 seconds per call and a call abandonment rate of only 0.01%.
- In June, HEOs issued 21 criminal citations for violations of the Maui County Municipal Code. The top five types of citations were leash law violations, dog attacks, inhumane care, unlicensed dogs, and animal cruelty. Citations are one of the compliance-based tools that each HEO is trained to use to ensure that humane care and compliance standards are upheld.

HEO Updates and Cases

Kika was found after she went missing for one month! HEOs received a call from a concerned community member about a dog in a fenced in area off of Pi'ilani Highway in Kihei. Officer Shapiro was on dispatch and immediately made the



connection with Kika. Officer Mueller went out to the location and after some trekking in the foliage, the elusive dog was confirmed to be Kika. Officer Mueller set a trap for Kika to come out on his own, but while they were planning their strategy at the fence line, Kika slowly began approaching the group. Officer Mueller sat down, offered treats, and within a few minutes, Kika was leashed and walking out with the search team. His owner was contacted and drove from the West Side to take him home.



Before



After

Officer Namauu, one of MHS' Humane Enforcement Officers in training, joined Officer Mason to a call for a dog without shade or shelter. The owner needed help setting up the shade structure he has purchased, and Officers Mason and Namauu got right to work in assisting. With some zip-ties, they were able to offer the dogs escape from the sun. The HEOs suggested another solution and were pleased to see their recommendation for another tarp had been taken, just the very next day.

Officer Mason had been working with owners in Makawao to upgrade their dogs outdoor kennel. Together, Officer Mason and the owner built a safe space for the dog to elevate from the ground and provided a clean water source for the dog. All in all, they spent no more than 40 minutes making small but effective changes to offer a more comfortable space for the dog, and the owner was very appreciative of Officer Mason's help.



Makawao Parade

HEOs participated in the 2024 Makawao Parade along with a large group of staff and volunteers from MHS. It also served as a way to celebrate Officer White's retirement following 25 years of service.



Community Events

- Maui Ocean Center Reef Clean Up: Adoptable dog Anela joined 25 volunteers to clean Kamaole Beach Park, alongside former County Council Member Kelly King.
- Aloha Pride Festival: MHS joined more than 2,000 attendees to support the LGBTQIA+ community, and offered pride-specific merchandise to pet lovers.
- Project Venture: MHS hosted 15 youths and 5 adults from Project Venture, part of Maui Youth and Family Services, to volunteer with our cats and assemble enrichment activities for our pets.
- Summer Pals: Throughout the summer, MHS attended 10 Summer Pals programs across Maui County to educate school-aged keiki on responsible pet ownership and safety with animals. Participants learned important skills like how to approach an unfamiliar animal and proper leash etiquette for dogs.
- Petco Adoption Event: This month's Petco Adoption Event was held indoors due to the heat. Nearly 30 attendees visited with MHS' adoptable cats and rabbits.



Aloha Pride Festival

Saturday, June 8 – MHS set up an Outreach Table with brochures and SWAG, selling MHS Logo Merchandise with a Pride theme. The festival was very successful with over 2,000 visitors, many of whom stopped by the MHS table. Several teams of staff and volunteers rotated shifts throughout the six-hour effort and fun was had by all.



Project Venture

June 11 - Project Venture is a part of Maui Youth and Family Services and serves as a prevention program, playing a vital role in promoting the overall wellbeing of youth and families. Focusing on promoting healthy development and equipping young individuals with knowledge, skills, and support is how Project Venture serves our Maui community and helps youth stay on a path towards a bright and healthy future. We welcomed 15 youth and 5 adults to tour and volunteer at MHS for a morning of service. After getting an overview of shelter operations, they rolled up their sleeves to volunteer in the Cat Ohana and make enrichment toys for the animals.



Summer PALS

In order to reach out to Maui Keiki with lessons about animal welfare, for the second year MHS is partnering with Maui County's Summer PALS program. This year there are 10 sites around the county, and we



will visit each one in June and July to teach three lessons: What is Maui Humane Society and what do we do, What do pets need to be cared for properly, and How to be safe around animals. With MHS staff members Sarah M and Moani, and a team of volunteers visiting each site, we split the kids up into two groups –

kindergarten to 2nd grade, and 3rd to 5th grades. Moani takes half outside to visit with a shelter dog to learn how to approach, touch, and give treats while teaching about safety. Meanwhile the other half of the kids are inside with Sarah M and the volunteers to learn about MHS and what pets need. We take props and stuffed animals, giving the kids an opportunity to see and touch and talk about all of the tools needed. A high point is when the kids learn how to “walk” a dog, using our stuffies to learn how to hold the leash and pay attention to the dog as they are walking together.



Schedule for June:

Thursday June 13 - Eddie Tam Social Hall, Makawao **DONE!!! 75 kids**
Tuesday June 18 - Haiku Community Center **DONE!!! 25 kids**
Thursday June 20 - Kula Elementary School **DONE!!! 60 kids**
Tuesday June 25 - Kahului Community Center **DONE!!! 60 kids**
Thursday June 27 - Kahului Elementary School **DONE!!! 110 kids**

Petco Mobile Adoption Event with Bunnies

June 22 – Now that the weather has heated making it too hot to take dogs, our monthly Petco Mobile Adoption Event has moved indoors with small animals. Setting up in front of the cat habitat where our kittens are available for adoption, this month Sarah M and 2 volunteers took 2 bunnies to show the community that we have bunnies available for adoption, as well as the usual dogs and cats. Our bunnies and kittens charmed everyone who stopped by to visit with us, and we interacted with about 30 people over the course of two hours, sharing info about MHS adoptable animals, s/n, volunteer and foster programs.



Volunteer

In June, 222 volunteers gave 2,584 hours of services, the equivalent of 16.5 full-time employees.

- 47 new volunteers were onboarded
- 140 walk-in volunteers were welcomed who gave 379 hours
- Volunteer hours in June provided \$77,520 in value
- 64 volunteers helped out at offsite events



Group Volunteers donated 165 hours of service with 50 participants, equating to a value of \$4,950.

- Maui Youth and Family Services
- Sheraton Maui Resort and Spa

Volunteer Recruitment and Retention

- Total active volunteers: 82 – including 26 newly active volunteers who gave 410 volunteer hours
- We received 59 new volunteer signups in June
- 14 new volunteer orientations were conducted for 47 attendees, who participated in 85 hours of training sessions, including in-person mentoring for volunteers



Veterinary Department

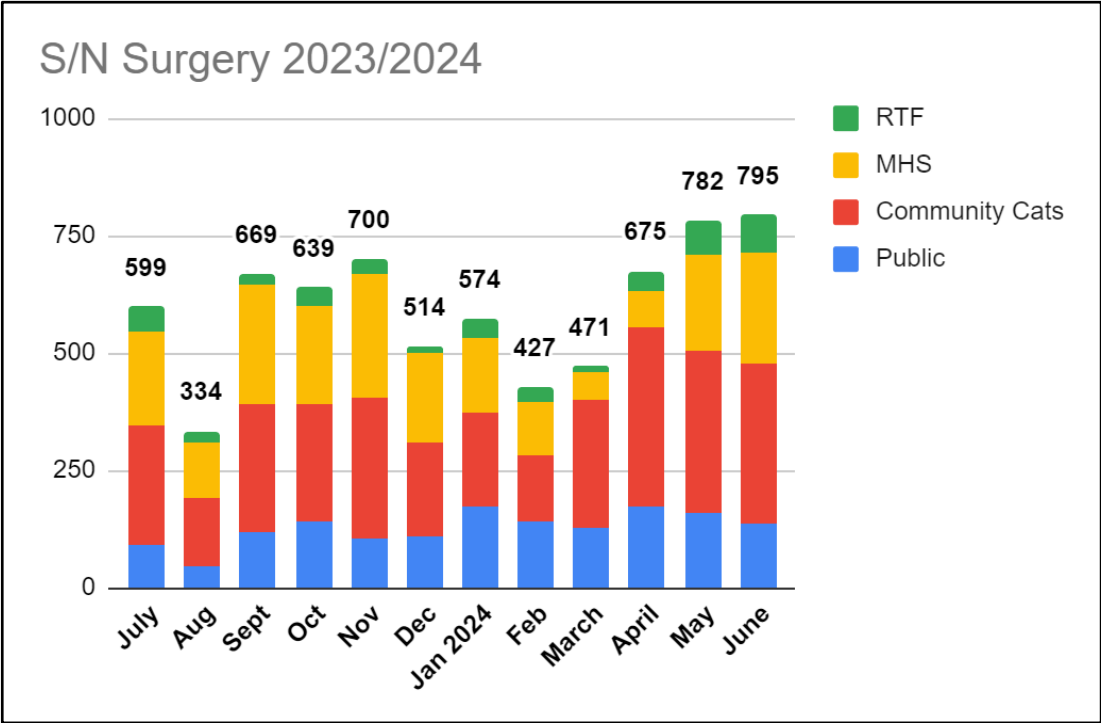
Surgeries & Medical Procedures Performed in June

| Spay/Neuter Surgeries | | Medicine | | Parvo/Panleukopenia | |
|------------------------------------|------------|---------------------------|------------|----------------------------|------|
| Public Animals | 137 | Intake Exams - Cats | 139 | Parvo pups treated | 2 |
| Community Cats | 423 | Intake Exams - Dogs | 67 | Parvo pups graduated | 2 |
| Shelter Animals | 235 | Intake Exams - Exotics | 19 | Save rate for parvo | 100% |
| Total Spay/Neuter Surgeries | 795 | Total Intake Exams | 225 | | |
| Hope Fund Cases | | Medical/Other Exams | | | |
| Hope Fund Animals Treated | 102 | Hospitalized Patients | 39 | | |
| Hope Fund Procedures | 213 | Other Medical Exams | 605 | | |

Spay/Neuter Surgery

Kitten season continues to keep the veterinary team very busy as more and more kittens are reaching the age where they are old enough for surgery. Of the 795 animals who were spayed/neutered in June, nearly 90% of them were cats. Trap-Neuter-Return (TNR) and Return-to-Field (RTF) combined to make up more than half of all spay/neuter surgeries for the month.

FY2024 Monthly Comparison – June brought the highest number of spay/neuter surgeries with a total of 795, of the grand total for FY24 of 7,179.



Lifesaving Stories from the Veterinary Clinic

Megatron

On June 13, this sweet kitty named Megatron was surrendered to us after being attacked by a dog. Despite attempts at a private veterinary clinic to address her injuries, her left front leg was so severely injured that she required more care to save her life. Her owner was no longer financially able to continue to provide her with medical care.

She was examined by our veterinary team it was determined that amputation was the best option, due to the extensive skin injuries and severe muscle and nerve trauma. Fortunately, there was no damage to the chest cavity.



There was so much tissue trauma and extensive wounds under the epidermis that her skin closure extended under her chest to the right side of her body. Because the surgery site had healed, a drain was placed to allow for a path of debris to exit.

Megatron returned for a recheck and suture removal on July 1, and we are happy to report she is doing great! Her owner was so relieved that we were able to help Megatron and offer financial assistance, and happy to reclaim his cherished cat.



Reese's Pieces

Reese's Pieces was seen for a post-adoption recheck because her adopter was concerned about her limping after jumping down from her cat tree. X-rays were taken and revealed that Reese's had a fracture in her right hind leg at her hip joint. She was prescribed multiple pain medications, and once the pain was under control, she was returned to her owner with instructions of strict rest and twice daily pain medication. Through our Hope Fund, Reese's is slated for surgery to remove her femoral head, which will allow her to keep her leg.



Community Medicine & Support Services

Community Medicine Clinics

Six community veterinary clinics were held in July – three in Lahaina, one in Hana, and two with MMEU.

- Lahaina (3 clinics): 55 exams performed
- MMEU (2 clinics): 8 exams performed
- Hana (1 clinic): 37 exams performed
- Chip & Chill: 180 animals received services including microchips and calming medication to prepare for the upcoming firework holiday



MMEU Mobile Clinics

Every Monday the Maui police department holds a Mobile Medical Educational unit (MMEU) at different locations throughout the Island to serve our houseless community. The MHS mobile veterinary team attends these clinics to assist this community with veterinary care for their animals. Pets receive a full physical examination, vaccines, heartworm testing, flea/tick/heartworm preventatives and additional medication if needed. The clients are very thankful for the assistance and care we are able to provide.

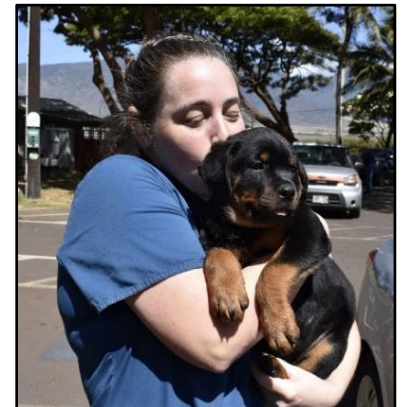




Chip & Chill Clinic at MHS

180 animals were seen
131 dogs and 49 cats

Vaccines, microchips, and sedatives were provided to community members to keep their animals calm and safe during the 4th of July fireworks



4EverPets – Keeping Animals with their Families

In June, we received 113 inquiries from the public to surrender their pets. **70** of these were deferred thanks to the 4EverPets Program, which provides pet food, supplies, veterinary care, rental support, transportation, and other services to keep animals with their families rather than be surrendered to the shelter.

- Number of families served: 245
- Number of animals served: 1,241
- Pounds of pet food distributed: 15,194
- Pounds of cat litter distributed: 1,038
- Housing provided: 3 catios and 2 outdoor kennels
- Behavioral training resources provided: 1 family

Pet Reunifications

Namana was adopted by a lovely family back in 2022. Last August, they lost their home in the Lahaina fire and were staying in a hotel temporarily, which became challenging for Namana, and ultimately led to the family making the difficult decision to surrender her to MHS. During her time at MHS, Namana was adopted and returned a few times and had begun to show signs of FAS (fear, anxiety, and stress). As luck would have it, Namana's original owners found permanent housing and were finally in a place to welcome her back home!

Animal Care and Enrichment

As we continue to care for a large population of animals in the shelter due to more owner surrenders and fewer adoptions, the average length of stay for all species has increased in June. When length of stay increases, the potential for negative behaviors caused by stress and anxiety also increases. It becomes even more important for our Animal Care and Enrichment Team to ensure comprehensive animal care by addressing each animal's physical, mental, and emotional needs in a balanced and integrated manner.



Enrichment Activities and Outings

| Enrichment Activities June 2024 | | Enrichment Activities May 2024 | |
|------------------------------------|------------|------------------------------------|------------|
| Dog Activities | 26 | Dog Activities | 22 |
| Dog Playgroup Sessions | 26 | Dog Playgroup Sessions | 18 |
| Cat Activities | 8 | Cat Activities | 8 |
| Guinea Pigs & Rabbits | 20 | Guinea Pigs & Rabbits | 20 |
| Total Enrichment Activities | 80 | Total Enrichment Activities | 68 |
| Dog Outings June 2024 | | Dog Outings May 2024 | |
| Dog on Demand Pre-Registered | 96 | Dog on Demand Pre-Registered | 103 |
| Dog on Demand Walk-Ins | 78 | Dog on Demand Walk-Ins | 25 |
| Outreach Events | 2 | Outreach Events | 6 |
| Maui County Office Dog Program | 0 | Maui County Office Dog Program | 1 |
| Total Dog Outings | 176 | Total Dog Outings | 135 |

Additionally, 128 dogs received office time, which helped them decompress and enjoy some quiet moments with MHS team members and out of their kennels.

Cat Pawsitive Program

Enrichment Manager Lexi was invited to attend Jackson Galaxy's Cat Pawsitive Program, which uses positive reinforcement training to keep shelter cats mentally and physically active. The training helps cats maintain confidence, making them more adoptable by teaching them fun behaviors like high-fives and sit commands. This initiative enriches cats' lives, increases adoption rates, and empowers shelter team members and volunteers. Participating shelters receive online training and exclusive tools, benefiting from national exposure. Our ACE team is excited to start learning how to implement these strategies with our shelter cats.

Adoptions

Kenny arrived at MHS in January when his owner was unable to find pet-inclusive housing. During his time at MHS, he struggled with acclimating to the shelter environment, but he thrived in team member offices and in his foster home. Thanks to a social media post highlighting Kenny, a family in Cook, Illinois fell in love! The Adoptions, Foster and Transfer Teams worked together to transport Kenny to his new home where he now lives with his doggy brother, another MHS alumni whom the family adopted a few years ago.



| June Adoptions | | | | |
|------------------------------------|------------|-----------|-----------|------------|
| | Cat/Kitten | Dog/Puppy | Other | Total |
| Cat Cafe Maui | 19 | - | - | 19 |
| Foster Home | 8 | 12 | - | 29 |
| Operation Fire Cat (Catio program) | 1 | - | - | 1 |
| Petco | 20 | - | - | 20 |
| MHS Campus | 88 | 26 | 10 | 124 |
| TOTAL | 137 | 39 | 10 | 186 |



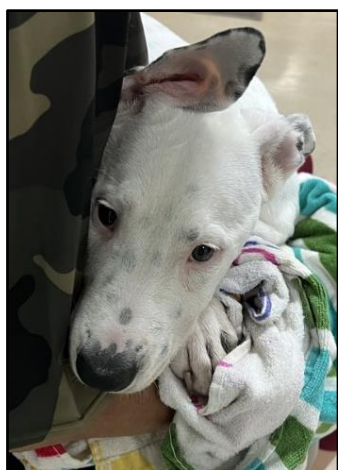
Foster

- 39 new foster families were onboarded in June, a 200% increase compared to May
- 163 cats/kittens went into foster with 18 adopted from foster homes
- 71 dogs went to foster with 8 adopted from foster homes
- 15 small animals went into foster homes
- 19 kittens went into foster care for weight gain and 5 for Panleukopenia

| Foster Kittens Placements | | | |
|---------------------------|-----------|-----------|------------|
| | June 2024 | June 2023 | Difference |
| Medical Fosters | 69 | 33 | +109% |
| Bottle Babies or Nursing | 20 | 12 | +67% |

Transfer

June was a busy month, with many transfers within Maui and to the continent. By utilizing our Wings of Aloha: Alaska Angels program, in partnership with Alaska Airlines, and flying pets via Hawaiian Airlines' same-day cargo, multiple animals were transferred, including nine kittens across two flights.



In collaboration with the 4EverPets Team, Squirrel and his dad, Stanley, were able to move together to North Dakota, after surviving the Lahaina wildfires. MHS assisted Stanley and Squirrel by providing all of the supplies and paperwork needed for travel, booking the flights, covering the cost of Squirrel's ticket, and helping with transportation from the airport to their new home.

Affogato and her six, 6-week-old puppies were brought to MHS on May 1, 2024, and were quickly placed in a foster home with an experienced puppy foster. Once they were old enough to be spayed/neutered and travel, the furry family was transferred to Newburg Animal Shelter in Oregon via MHS' Wings of Aloha program. Fun fact: The passenger who volunteered her ticket is a volunteer at that same shelter!



| June Transfer Data | | | | |
|-----------------------|-----------|-----------|-----------|-----------|
| | Cat | Dog | Other | Total |
| Maui County transfers | 5 | 8 | 13 | 26 |
| Continent transfers | 18 | 20 | 0 | 38 |
| Totals | 23 | 28 | 13 | 64 |

Partnership with Miranda's Rescue

In an effort to find loving homes for dogs with challenging behaviors, MHS has partnered with Miranda's Rescue in Northern California. Miranda's Rescue is a non-profit organization dedicated to rescuing large and exotic animals.

The sanctuary and adoption center sit on 50 acres of land that provides relief to hundreds of distressed, neglected, abused, and discarded animals every year. The organization focuses on bringing comfort and care to animals in need, ensuring they find a safe and loving environment.



Poi is one of the lucky dogs who was recently welcomed in by Miranda's Rescue. Despite undergoing intensive one-on-one training, Poi continued to display negative mouthy behaviors, which is challenging to navigate in a shelter environment. Through this new partnership, Poi traveled to Miranda's Rescue where he will now receive the training and time he needs to eventually find a family who understands his unique personality!

Submitted by,

Lisa Labrecque

Lisa M. Labrecque, DVM
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