



CEO Report

FY25 Quarter 4 | April - June 2025

Executive Summary

Fiscal Year 2025 was a challenging one for Maui Humane Society, with the ripple effects from the 2023 wildfires continuing to impact housing, tourism, and the economy. Displaced families with pets still struggle to find housing that allows animals, and decreased tourism, job losses, and a poor economy meant that many families who could previously afford pet food and veterinary care, are no longer able to.

In Quarter 4, the number of **animals in care reached 1,551**, up **38%** from the previous quarter. **Live intake rose sharply, up 72%** compared to Quarter 3. This was largely due to a surge in stray **cat intakes**, which **more than tripled from 183 to 689**. Dog intake remained steady, but **the average daily dog population increased from 109 to 132**, and dog care days rose from 9,854 to 12,034, suggesting that dogs were staying in care longer on average.

The **Live Release Rate (LRR) for cats fell to 75.6%**, down from 87.9% in Q3, which is largely attributed to the high number of neonate kittens. Meanwhile, the **LRR for dogs remained high at 94.3%**, reflecting consistent performance in adoptions and returns to owners, as well as effective care of animals including enrichment efforts.

Foster care played a vital role in managing the seasonal intake surge for cats. **Total foster days for cats more than tripled**, increasing from 4,121 in Q3 to **15,409 in Q4** — a clear indicator of the community's support and the shelter's proactive placement efforts. While dog foster days remained stable (5,221 to 5,377), the increase in shelter days for dogs suggests that more animals stayed on-site longer, possibly due to limited foster capacity or slower adoption movement.

Highlights from the quarter include:

- **Returns to owner (RTOs)** increased by **21%**, reuniting **213** pets with their families.
- **Return to field (RTF)** programs for community cats led to **280** safe returns.
- **254 surrenders were deferred**, keeping these pets with their families and saving valuable shelter space.
- More than **50,000 lbs. of pet food** were distributed to **442 families** and **3,246 animals** in need.

As always, our success is only possible because of our dedicated and hard-working team, the support of our Board of Directors, and you – our community, donors, volunteers, and fosters. Thank you for your steadfast support of our mission.

With your help, we will keep our work to ensure that every animal has a chance at a healthy, long life.

Mahalo for standing with us.

Warmly,

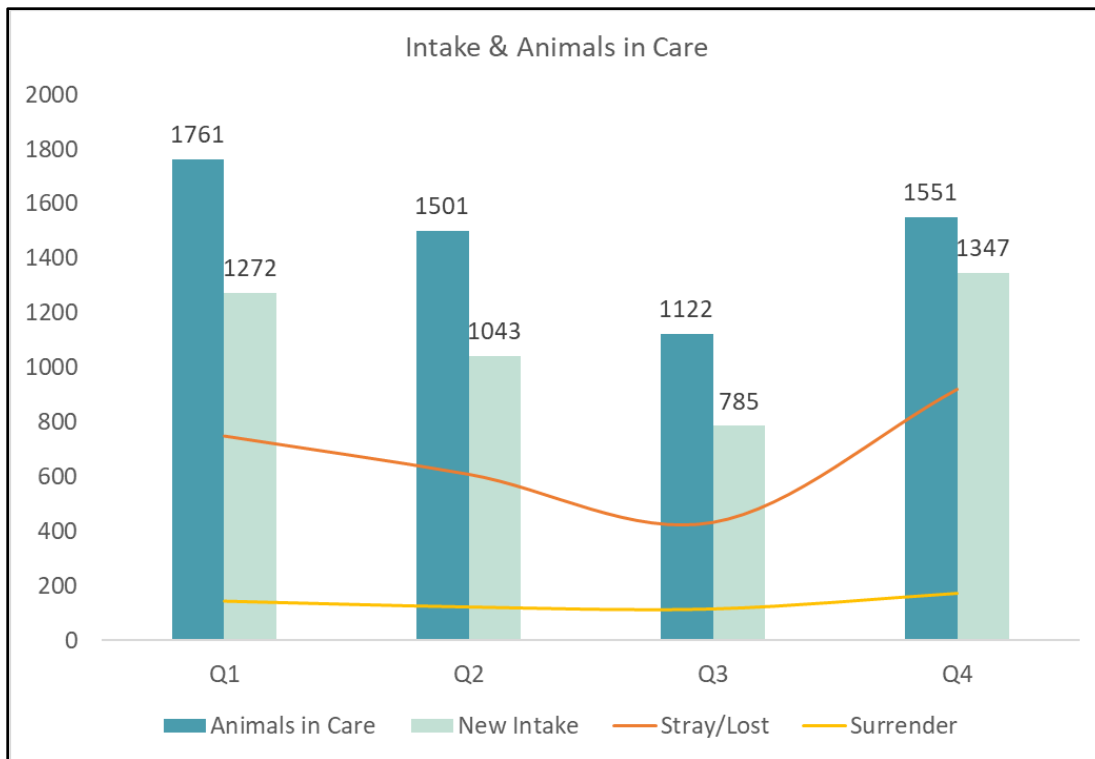
Lisa M. Labrecque, DVM
Chief Executive Officer

Q4 Shelter Statistics

Maui Humane Society operates on a fiscal year, from July 1 to June 30. Therefore, Q1 of FY25 refers to the period from July to September 2024, Q2 is October to December 2024, Q3 is January to March 2025, and Q4 is April to June 2025.

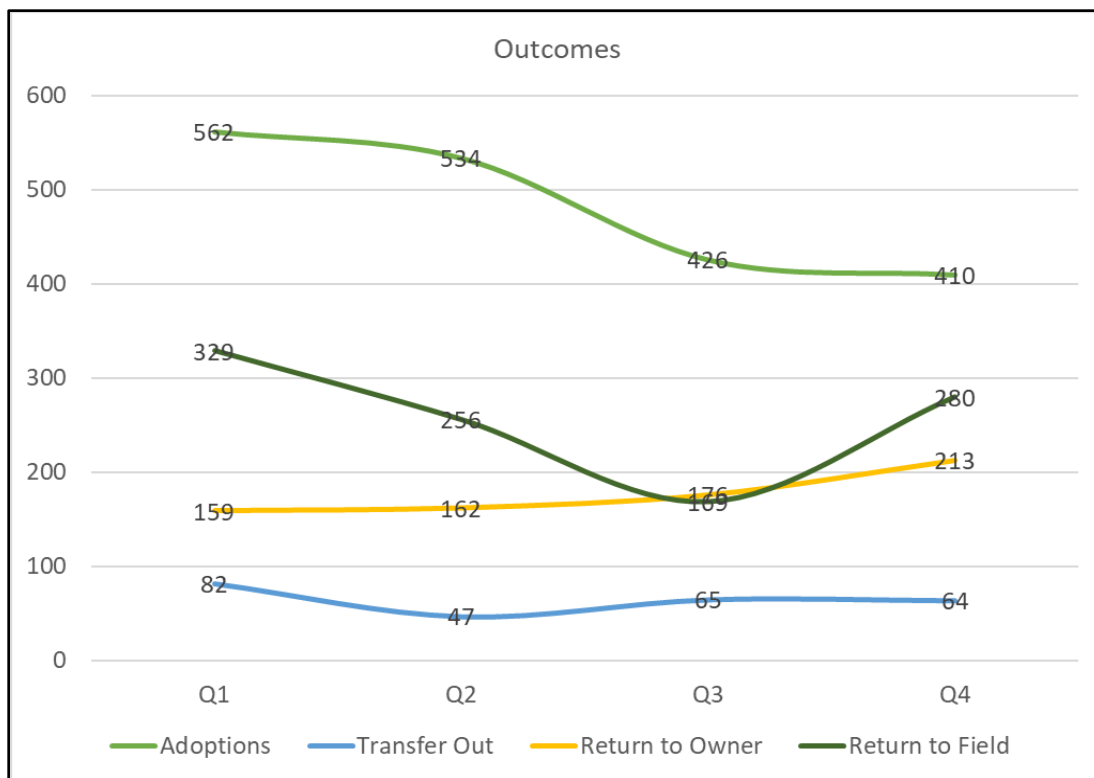
Shelter Statistics Quarter 4 (April - June 2025)					
	Cat	Dog	Other	Total	Change from Prior Quarter
Animals in Care					
Total Animals in Care *	1,067	390	94	1,551	+38%
Average Daily Population *	261	132	9	402	+65%
Average LOS by Outcome *	17	35	51	23	-34%
Average LOS In-Care *	32	71	59	42	-42%
Live Release Rate *	75.6%	94.3%	73%	81%	-11%
Live Intake					
Stray/Lost	689	195	35	919	+113%
RTF – Intake	211	0	0	211	+24%
Surrender	70	63	39	172	+48%
Seized / Impounded	0	16	0	16	-43%
Transfer In	8	13	0	21	-9%
Born in Care	0	0	8	8	-50%
Total Live Intake	978	287	82	1,347	+72%
Live Outcome					
Adoption	235	155	20	410	-4%
Return to Owner	68	138	7	213	+21%
Return to Field (RTF)	280	0	0	280	+66%
Transfer Out	28	37	0	64	-2%
Total Live Outcome	610	330	27	967	+16%
Non-Live Outcome					
Died	11	2	3	16	+45%
Euthanasia	186	18	7	211	+201%
Lost in Care	1	0	0	1	0%
Total Non-Live Outcome	198	20	10	228	+178%
Total Outcome	808	350	37	1,195	+30%

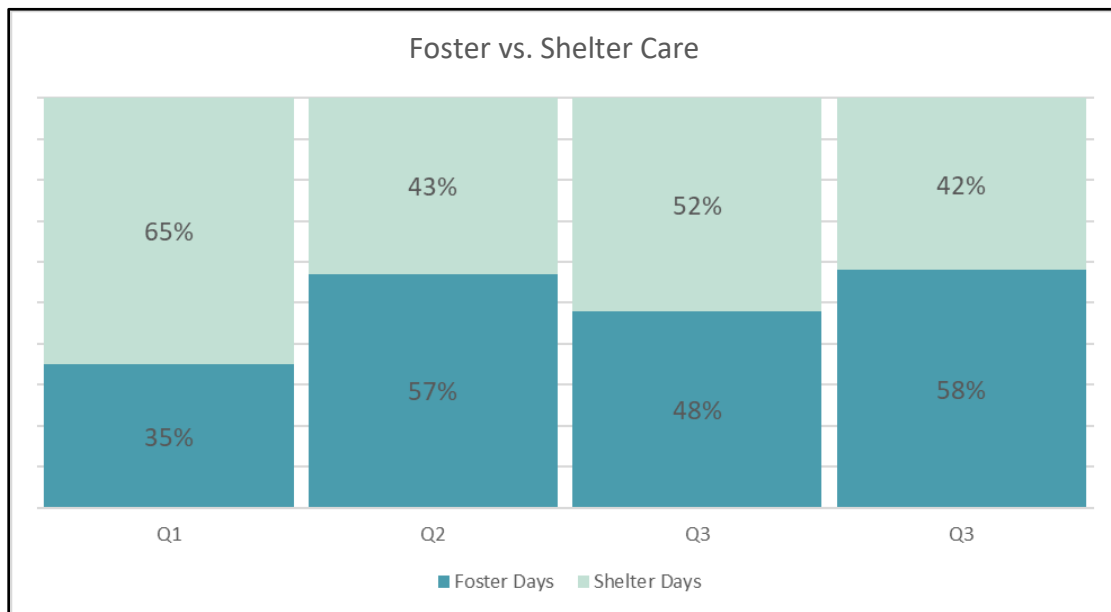
* **Total Animals in Care** = Beginning Inventory + New Intakes || **Average Daily Population** = Daily Average of total animals in care
 || **Avg LOS by Outcome** (animals who have left our care) = Outcome Date - Intake Date || **Avg LOS Animals in Care** = LOS for animals in care at end of period || **Live Release Rate** = Live Outcome / Total Outcome (Live Outcome + Non-Live Outcome)



Animals in Care = Beginning Animal Inventory + New Intakes

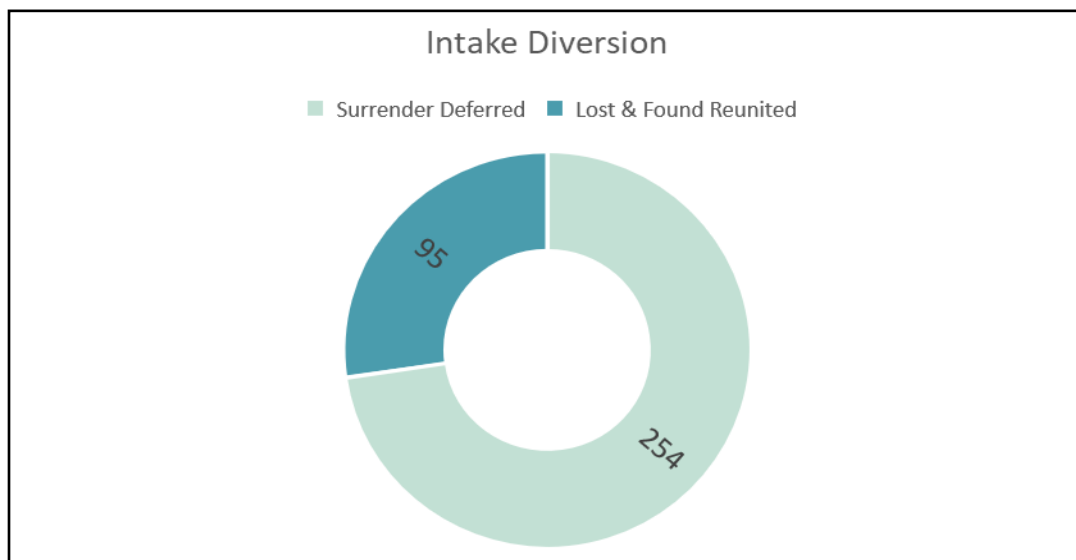
The number of animals in care, new intakes, and stray/lost animals increased during the fourth quarter after decreasing steadily from Q1 to Q2 to Q3. This is a typical seasonal fluctuation seen during kitten season, which begins in late Spring and goes through late Fall.





Total days animals spent in foster homes compared to days spent in shelter

When our shelter population grows beyond the number of animals that can safely be cared for onsite, we rely on community members to open their homes and become foster parents. During kitten season, the need for foster homes increases significantly due to the high number of underage kittens that come in to the shelter.

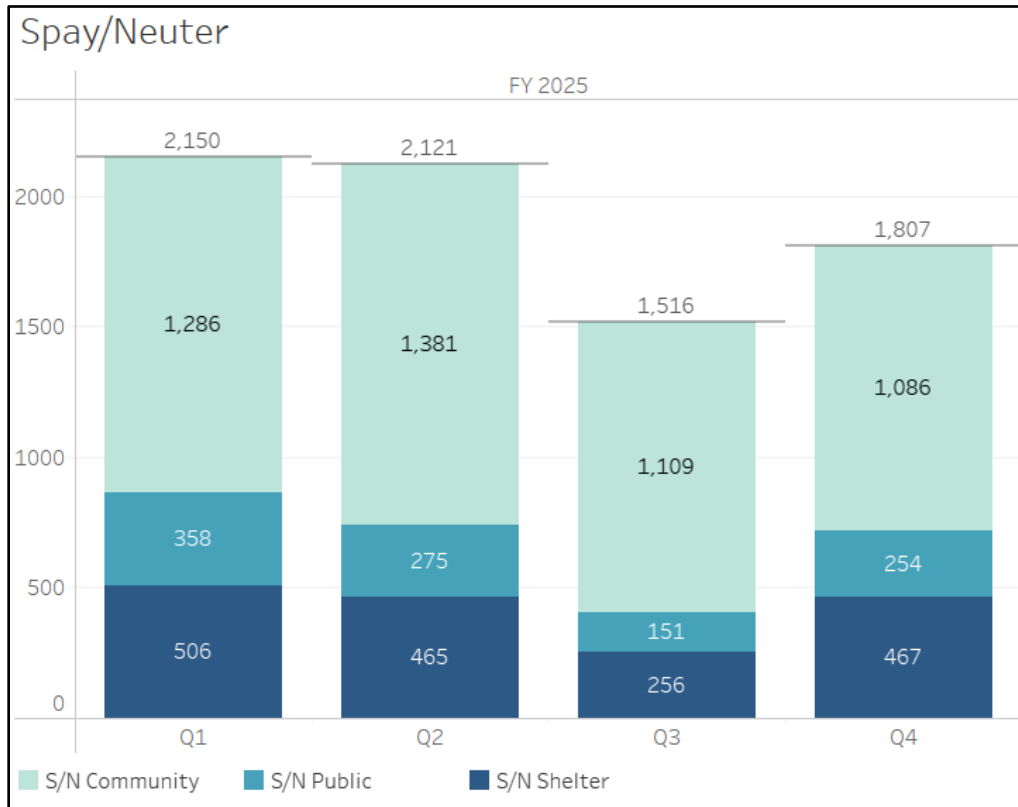


Intake Diversion: Number of animals prevented from entering the shelter through community-based support programs, including pet retention aid and reunification efforts.

Keeping animals from coming into the shelter is the primary goal of our Pet Retention team. They work closely with owners wanting to surrender their pets by offering resources to allow them to keep their beloved pets. Keeping animals out of the shelter frees up valuable space for victims of neglect and abuse, who need intensive medical care, or have no other place to go.

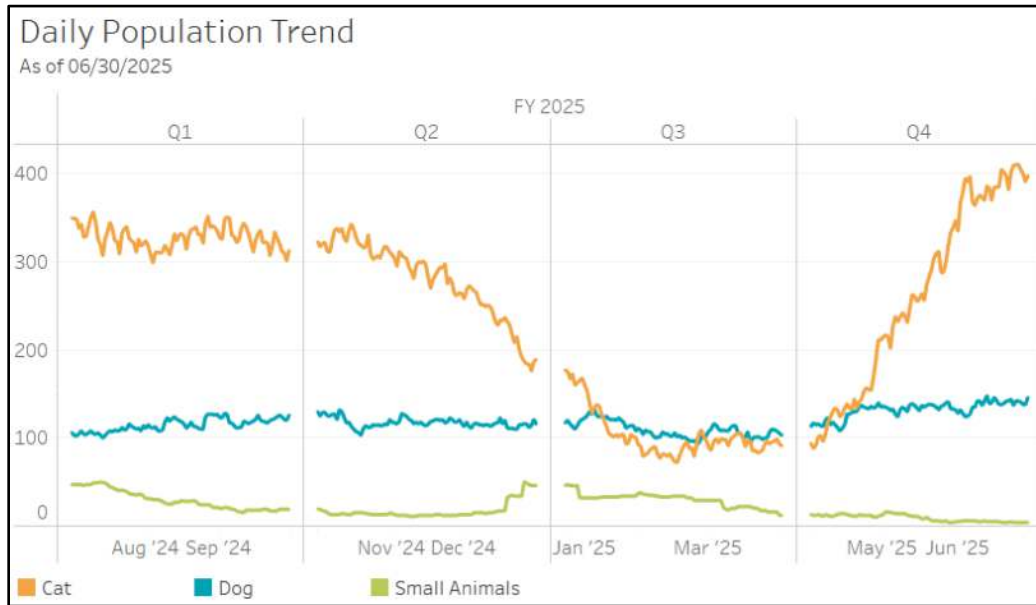
Community Support Provided	
4EverPets - # of Families Supported	442
4EverPets - # of Pets Supported	3,246
4EverPets - Food Distributed (in lbs.)	50,265
Community Spay/Neuter Surgeries performed	1,340
Community Medicine - Pets Supported	364

4EverPets is a community support program that helps pet owners facing financial hardship keep their beloved pets.



The number of spay/neuter surgeries completed in Quarter 4 was higher than the previous quarter but still lower than Q1 and Q2 due to staffing shortages in the veterinary department. As new team members are trained, we expect to see these numbers improve.

Community Engagement	
# of Active Volunteers	293
Total Volunteer Hours	8,468
# of Active Foster Families	389
Total Foster Days	21,058
# of "Dog on Demand" Outings	238
Education & Outreach Events	79



As this graph shows, the population of dogs and small animals in the shelter is relatively stable throughout the year, however, the cat population shows a seasonal fluctuation with kitten season in full swing. The cat population hit its peak for the year in June.